

## **MAPS' Title VI Notice to the Public**

The Morris Area Paratransit System ("MAPS") gives public notice of its policy to assure full compliance with Title VI of the Civil Rights Act of 1964 and all related statutes. Title VI requires that no person in the United States of America shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or otherwise be subjected to discrimination under any program or activity for which MAPS receives Federal financial assistance.

Specifically, no person or group of persons shall be discriminated against with regard to the routing, scheduling or quality of transportation service furnished by MAPS on the basis of race, color or national origin. Frequency of service, age and quality of vehicles assigned to routes, quality of stations serving different routes, and location of routes may not be determined on the basis of race, color or national origin.

## **MAPS' Title VI Complaint Procedure**

The Morris Area Paratransit System ("MAPS") is committed to a policy of non-discrimination in the conduct of its business, including its Title VI responsibilities and to the delivery of equitable and accessible transportation services.

Complaints may be filed by any person who believes that he or she has, individually, or as a member of any specific class of persons, been excluded from participation in, been denied the benefits of, or otherwise subject to discrimination under any MAPS service, program or activity, and believes the discrimination is based upon race, color, national origin, gender, age, economic status, or limited English proficiency.

Complaints will be accepted in writing and may be filed with MAPS, PO Box 900, Morristown, NJ 07963-0900. A signed written complaint must be submitted within 180 days of the alleged discriminatory act (or latest occurrence). Individuals may also file complaints directly with the US Department of Transportation (USDOT), and/or the Federal Transit Administration (FTA).

Complaints may also be filed by:

- Calling MAPS at (973) 829-8103 or (888) 282-6277; or
- Emailing MAPS at [maps@co.morris.nj.us](mailto:maps@co.morris.nj.us)

Your Complaint should include, at a minimum, the following information:

- Your name and address, and a telephone number where you can be reached during business hours;
- A general description of the person or class of persons injured by the alleged discriminatory acts;
- A description of the alleged discriminatory acts in sufficient detail to enable MAPS to understand what occurred, when it occurred, and the basis of the alleged discrimination complaint (race, color or national origin); and
- Must be signed and dated by the person filing the complaint or by someone authorized to do so on his or her behalf.

## **MAPS' Limited English Proficiency Summary**

The Morris Area Paratransit System (“MAPS”) is committed to ensuring that no person is excluded from participation or denied the benefits of its services on the basis of race, color or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. More information on MAPS’s Title VI obligation can be found in its Title VI Policy Statement.

Limited English Proficiency is a term used to describe people who do not speak English as their primary language and who also may have limited ability to read, write, or understand English.

MAPS is committed to affording individuals with meaningful access to its programs and services by:

- Advertising meetings, hearings, etc. in appropriate languages
- Requesting that participants inform us of needed accommodations in order to meet reasonable needs
- Having written materials printed in languages that meet LEP requirements
- Providing FREE of charge interpreters to verbally translate and when necessary perform sign language translation.

MAPS is also committed to assuring that resources are used to reduce the barriers that limit access to its information and services by LEP persons. For a copy of MAPS’s complete Limited English Proficiency Plan please call (973) 829-8103 or email your request to [maps@co.morris.nj.us](mailto:maps@co.morris.nj.us).