

Freeholder/WIB Liaisons (7/14- 6/15)

Morris County

Hank Lyon (2013, 2014, 2015)

Sussex County

Dennis Mudrick (2013, 2014, 2015)

Warren County

Edward Smith (2014, 2015)

WIB Committee Chairs

Disability Committee:	Ann Marie Flake
Executive Committee:	David Hollowell
Literacy Committee:	David Hollowell
One-Stop Career Center Committee:	Marie Betlow
Oversight Committee:	Shared
Youth Investment Council:	Karen Kubert

One-Stop Career Centers

MORRIS COUNTY ONE-STOP CAREER CENTERS

Morristown: 30 Schuyler Place, 2nd Floor

Randolph: 13 Emery Avenue, 2nd Floor

SUSSEX COUNTY ONE-STOP CAREER CENTER

Newton: Sussex County Mall – Route 206

WARREN COUNTY ONE-STOP CAREER CENTER

Phillipsburg: 75 South Main Street

An electronic copy of this Annual Report can be found at the WIB website, www.mswwib.org.



Workforce
Investment
Board

P.O. Box 900 • Morristown, New Jersey • 07963-0900
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www.mswwib.org



Program Year 2014 • 7/1/14 to 6/30/15



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Workforce Investment Board Chair and Director Message

On July 22, 2014, the Workforce Innovation and Opportunity Act (WIOA) was signed into law, replacing the Workforce Investment Act, initiating a program year of planning, preparation and transition. Seizing the opportunity for change, the New Jersey State Employment and Training Commission and the New Jersey Department of Labor and Workforce Development convened seven workgroups to optimize New Jersey's transition to the new law:

- Governance
- Planning
- Performance Accountability
- One-Stop Operations
- Career Pathways and Industry Partnerships
- Services to Individuals with Disabilities
- Services to Youth

The Morris/Sussex/Warren Workforce Investment Board (WIB) was well-represented, with Jack Patten, Director, serving on the Governance and Performance workgroups, and Donna Buchanan, One-Stop Operator, serving on the One-Stop Operations workgroup. The workgroups explored key transition issues and developed plans to address them. New Jersey's workgroups were lauded by the *Employment and Training Reporter* for addressing the transition challenges directly and aggressively. The workgroup outcomes and other WIA to WIOA preparation laid a solid foundation for a successful, seamless transition for New Jersey's business and job seeker customers to WIOA's enhanced, targeted services. The Governance workgroup's deliberations led to decisions on board composition and membership that support our WIB's goals of reducing board size and increasing member effectiveness.

Throughout Program Year 2014, the WIB's One-Stop Career Center Partners -- Morris/Sussex/Warren Employment and Training Services, Workforce New Jersey and the New Jersey Division of Vocational Rehabilitation Services -- continued to provide the exemplary services that have historically distinguished our WIB area.

The WIB's Work First New Jersey Partners -- the Departments of Human Services in Morris, Sussex and Warren Counties and Morris/Sussex/Warren Employment and Training Services -- worked diligently to successfully raise and maintain workforce participation rates among public assistance recipients.

We enter Program Year 2015 with well-founded confidence that the WIB and partners will meet the challenges of WIOA transition and emerge with high-quality, responsive programs and services that will optimize opportunities for all our customers and stakeholders.

WIB Program Funding Program Year 2014 (7/2014 - 6/2015)

PROGRAM	FUNDING SOURCE	AMOUNT	TOTAL
Adult Job Training	WIA	\$1,162,577	
DW Job Training	WIA	\$2,009,393	
Youth Employment Services	WIA	\$1,282,782	
Total WIA			\$4,454,752
WFNJ/TANF	NJ LWD	\$693,040	
WFNJ GA/SNAP	NJ LWD	\$361,427	
WFNJ CAV/EEI	NJ LWD	\$12,509	
Total WFNJ			\$1,066,976
DHS TANF/GA	NJ DHS	\$343,638	
Total NJ DHS TANF/GA			\$343,638
WDPP	NJ LWD	\$0	
Total WDPP			\$0
WLL	NJ LWD	\$179,000	
Total WLL			\$179,000
Total WIB Funding			\$6,044,366

Glossary of Acronyms

CAV	Career Advancement Voucher
DHS	Department of Human Services
DW	Dislocated Workers
EEI	Early Employment Initiative
GA	General Assistance
LWD	Dept. of Labor & Workforce Development
SNAP	Supplemental Nutrition Assistance Program
TANF	Temporary Assistance for Needy Families
WDPP	Workforce Development Partnership Program
WFNJ	WorkFirst New Jersey
WIA	Workforce Investment Act
WLL	Workforce Learning Links


Chair


Director

Morris • Sussex • Warren Workforce Investment Board

Program Year 2014 - WIA Performance

	ACTUAL	PLAN	%ACHIEVED
ADULT - Served: 151			
Adult Entered Employment	87.4 %	87.8 %	99.6 %
Adult Retention	94.0 %	92.2 %	102.0 %
Adult Average Earnings*	\$17,992	\$19,177	93.8 %
DISLOCATED WORKER - Served: 801			
DW Entered Employment	82.6 %	80.1 %	103.2 %
DW Retention	91.4 %	90.0 %	101.5 %
DW Average Earnings*	\$25,401	\$23,967	106.0 %
YOUTH - Served: 152			
Youth Attain Degree	72.0 %	84.5 %	85.3 %
Youth Placement	71.2 %	71.6 %	99.5 %
Literacy Numeracy	85.7 %	83.9 %	102.2 %

*Adult and Dislocated Worker Average Earnings are for six months.

“In the upcoming year, the Morris-Sussex-Warren WIB will use any and all criteria established by the State Employment and Training Commission regarding skill level and competency guidelines to be used as a basis for the selection of skill training programs and competency curriculum in the local area.”

WIA Customers Served

	ITAs/ Classroom Training	On-The-Job Training	E-Learning	Other**	Total
ADULT	177	0	11	147	335
DW	446	17	146	416	1025
YOUTH*	97	0	2	60	159
WORKFORCE LEARNING LINK	164	0	0	125	289

Above numbers include double counts for customers enrolled in more than one activity or title

* All youth are enrolled in comprehensive youth service programs

**Includes customers in various activities carried in from PY 2013

CUSTOMER COSTS AND TRAINING COURSES

How much does the WIB spend per customer?

Although the “cost per customer” is not an official WIA metric, former guidelines for these measures were \$6,000 per customer served and \$8,000 per customer exited. The efficient use of PY 2014 funds by the WIB and ETS are reflected in the low costs per customer (see below):

	Guideline for Customer Served	MSW WIB Cost Per Customer Served	Guideline for Customer Exited	MSW WIB Cost Per Customer Exited
ADULT	\$6,000	\$2,973	\$8,000	\$9,180*
DISLOCATED WORKER	\$6,000	\$2,153	\$8,000	\$4,300
YOUTH	\$6,000	\$2,597	\$8,000	\$4,386

* The Adult cost per exiter is unusually high due to a decrease in Work First New Jersey TANF referrals for One-Stop services.

What training courses did customers take?

The WIB and ETS fund training in labor market demand occupations. The most customers were trained in these courses:

Course Name	Total
A and B CDL License Training	94
Job Readiness/Job Search (Work First NJ)	164
Workplace ESL with Basic Job Skills	75
Medical Assistant	18
Project Management	47
Medical Billing & Coding Specialist	22
Certified Nurse Aid/Assistant	29
Mini MBA: Digital Marketing	15
Computerized Financial Accounting	15
HVAC AC/Plumbing	5
Solar Technician Program	3
Microsoft Office	40
Web Design/Developer	18
Licensed Practical Nurse	17
Microsoft System Administrator	10
Business Analytics	9
Paralegal Studies	8
Veterinary Assistant	4
Surgical Technician	4
Dental Tech	4